

June 2010



General Meeting
Youth Committee
Southend Trip
AGM
Saturday Surgery
Garage policy
Zero Tolerance
Fire Alarm 24/6
Satisfaction Survey
Coffee Morning
Website update

General Meeting

On 25th May the FCHS held its General Meeting. The Management Committee would like to thank residents for their attendance and participation.

The meeting commenced with a report from the Chair of the Committee Abdulkarim Ali, during which he gave a brief explanation of what the management Committee have been up to in the past 6 months.

The feedback from residents suggests that the meeting went quite well and was useful in keeping residents up to date.

As part of the agenda item, residents discussed and voted to return the function of installing new boilers into properties within the estate back to the Southwark Council. The treasurer explained that due to the high cost of replacement, it was in the interest of residents to handback this function.

The residents were also able to meet with Abiola the new Manager as well as George the new Community Worker.



Youth Committee

Your area your voice

If you are enthusiastic!

Lots of ideas!

Want to have an impact and get involved with the community!

Aged between 10-18!

Have a bit of spare time on your hands!

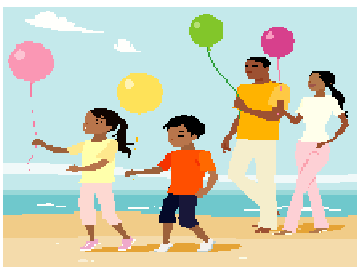
We'd love to have you on board to form our Youth Committee.

Call or pop into the office to leave your contact details and we will get back to you in due course.

Southend Trip

On Sunday 31st May FCHS organized a trip to Southend-On-Sea to see the Airshow and have a family day out with the residents.

It is fair to say that everyone had a great day out, and all got to know each other a bit better.



One for the diary!
This year's Annual General Meeting is scheduled for mid September. A notice will be sent out to confirm date and time.

FCHS Surgery

Our next popular Surgery will be on Saturday 26th June, 10am to 12pm.

This is your chance to talk directly to committee members about any concerns as well as highlight any positive changes!

Garage Policy / Procedure

We would like to remind our residents that the renting of a garage is a privilege and not a right.

It is FCHS and the Council's policy to commence the recovery of your garage in the event that you fall into rent arrears with your home!

Typically, the prescribed processes for Recovery Action involve:

1. In the event that you fall behind with payment for your garage, you will receive a letter together with a statement advising of you of this.
2. If your arrears are not clear within a specific period, (usually 7 days) a notice to quit will be served giving you a further 7 days to clear your account or the garage will be repossessed with the locks changed immediately.

You are reminded that if you are



Zero Tolerance

At FCHS we try to be compassionate and fair in dealing with difficult situations, and understand the frustration residents may feel when things do not go right.

However, as a responsible employer, FCHS takes its responsibilities towards staff seriously and will not tolerate any form of abuse towards them.

Furniture Swap

Do you have unwanted or need furniture?

Well the FCHS forum is here to help!

Why not join the online Forum and let us know your needs or perhaps items you will like to get rid of.

Simon Cox – FCHS Committee Member will be able to help.

You can access to the Forum on: www.fairhousing.org.uk

Out and About

The Scoop at More London provides free events Wednesday to Friday at dinner time and in the evening.

12:30pm – 2pm & 6.30pm – 9pm

Fire alarms 24/6

The Firebrigade will be visiting blocks 1, 2 and 3 Devon Mansions in the afternoon of Thursday 24th June to install fire alarms.

This is a fantastic opportunity and the residents of these blocks are encouraged to provide access on the day (afternoon) so that an alarm can be fitted.

Website Update

The FCHS website now has a new section for forums for residents, staff and others where they can discuss relevant issues.

<http://www.fairhousing.org.uk>

Council Tenant Satisfaction Survey

The council will be doing a satisfaction survey of 95% of tenants living in TMOs.

Along with the other TMOs in Southwark we would like to encourage all tenants who receive the survey to take part.

If you need help understanding the questions or need help filling it in please contact the office.